

## Deployment Communication

### Ohio Certification for Agencies and Families

#### Child Match – Coming Soon

#### **Who this will impact?**

Child Match will be available for Public Children Services Agencies (PCSAs), Title IV-E Courts, and Private Agencies.

#### **What problem are we trying to solve?**

The ability to place children safely and efficiently in an appropriate home is a significant challenge across Ohio, as it is a major pain point for Counties and recommending agencies.

In February 2023, the Automated Systems Review Committee (ASRC) participated in a workshop to discuss the current placement matching issues, identify root causes, and brainstorm possible solutions. A variety of root causes were identified, and the workshop was followed by a dedicated session to ideate and brainstorm concepts that they felt could best aid and address the placement challenges.

As a result of the workshop, the Child Match solution was created and prioritized as possessing the greatest potential for impact across Ohio's children services community and was determined to be appropriate for use within Ohio Certification for Agencies and Families (OCAF).

#### **What can you expect?**

In Child Match, custodial agencies will have the ability to create 'placement need' posts which contain non-identifying information about children in their custody who need placement. In turn, all recommending agencies will receive notifications of new posts for children who need a placement. Recommending agencies will be able to review posts and can communicate with the requestor to obtain further information or recommend an available placement option.

#### **How can you prepare?**

Child Match is scheduled to be deployed on May 2<sup>nd</sup>. DCY will provide a live training the week of May 6<sup>th</sup>, more information to come!

You can also find training resources on the [Knowledge Base](#):

- OCAF Child Match PCSA User Guide
- OCAF Child Match Recommending Agency User Guide
- OCAF Child Match Video Training

Prior to Child Match’s roll out, recommending agencies are encouraged to request access ahead of time by doing the following:

- **Public Children Services Agencies (PCSA):** The Technical Point of Contact (TPOC) submits a digital JFS 07078 request. Please request the persona that best fits the worker’s role from the below chart:

Public Agency Personas	Business Roles
Public Agency Worker	EIDMX_JFS_C - OFC - OCAF County Agency Worker
Public Agency Assessor	EIDMX_JFS_C - OCAF Home Study Assessor
Public Agency Supervisor	EIDMX_JFS_C - OCAF Agency Supervisor
Public Agency Administrator	EIDMX_JFS_C - OCAF Agency Administrator
Public Agency Director	EIDMX_JFS_C - OCAF Agency Director

- **Private Agencies:** The Agency Administrator or Approved Designee submits an access request ticket through the [Customer Care Center](#). If they do not have access to the Customer Care Center, they will need to email a paper [JFS 07078](#), with a wet signature for both the worker and the supervisor, [here](#). Please request the persona that best fits the worker’s role from the below chart:

Private Agency Personas	Business Roles
Private Agency Worker	EIDMX_JFS_S - OFC - OCAF Private Agency Worker
Private Agency Assessor	EIDMX_JFS_S - OCAF Home Study Assessor
Private Agency Supervisor	EIDMX_JFS_S - OCAF Agency Supervisor
Private Agency Branch or Facility Supervisor	EIDMX_JFS_S - OCAF Branch/Facility Supervisor
Private Agency Board President	EIDMX_JFS_S - OCAF Agency Board President
Private Agency Administrator	EIDMX_JFS_S - OCAF Agency Administrator

*If you have additional questions pertaining to this Deployment Communication, please visit the [Customer Care Center](#) for assistance.*